

FY 20 Complaint Records
(Complaints closed between July 1, 2019 – June 30, 2020)

No.	Institution	Institution Address	Resolution	Type of Complaint
1	Argosy University	Atlanta, Georgia	No Oversight	Academic
2	Atlanta Career Institute	Atlanta, Georgia	No Oversight	Academic - 3
3	Ashworth College	Norcross, Georgia	School Resolved	Academic – 2 Financial – 5
4	Atlanta Career Institute	Norcross, Georgia	School Resolved	Academic – 2
5	Atlanta University of Health Sciences	Suwanee, Georgia	School Resolved	Academic
6	Augusta Technical College	Augusta, Georgia	No Oversight	Other
7	Capella University	Atlanta, Georgia	No Oversight	Academic

8	DeVry University	Atlanta, Georgia	No Oversight	Academic
9	Emory University	Atlanta, Georgia	No Oversight	Financial
10	Georgia Military College	Macon, Georgia	School Resolved	Financial
11	Gupton-Jones	Atlanta, Georgia	No Oversight	Academic
12	John Marshall Law School	Atlanta, Georgia	No Oversight	Academic

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No.	Institution	Institution Address	Resolution	Type of Complaint
13	Mercer University	Atlanta, Georgia	No Oversight	Academic
14	Miller-Motte	Columbus,, Georgia	Resolved for School	Financial
15	Morris Brown College	Atlanta, Georgia	School Resolved	Other
16	Orthodontic Assistant School of Atlanta (OASA)	Duluth, Georgia	School Resolved	Financial
17	Philadelphia College of Osteopathic	Suwanee, Georgia	No Oversight	Academic
18	Savannah State University	Savannah, Georgia	No Oversight	Other
19	South University	Savannah, Georgia	No Oversight	Academic – grading (2) Financial – loans (2)
20	South University	Savannah, Georgia	School Resolved	Academic -graduation

21	Strayer University	Marietta, Georgia	School Resolved	Academic
22	Thomas University	Thomasville, Georgia	Resolved for school	Academic
23	Truett McConnell University	Cleveland, Georgia	No Oversight	Academic - 10
24	West Georgia Tech	Macon, Georgia	No Oversight	Other

Summary

Type of Complaint:

Academic- 20

Financial -11

Other- 5

Resolution:

School Resolved- 15

Resolved by GNPEC in support of school- 2

Resolved by GNPEC in support of student- 0

No Oversight by GNPEC – 19

Additional submissions reviewed:

Inquiries submitted / responded/referred – 25

Student withdrew or discontinued complaint-14

Total submissions: 75