

FY 21 Complaint Records
(Complaints closed between July 1, 2020– June 30, 2021)

No.	Institution	Institution Address	Resolution	Type of Complaint
1	Andersonville Theological Seminary	Camilla, Georgia	No Oversight	Academic
2	Argosy University	Atlanta, Georgia	No Oversight / Inquiry	Academic – 1; Other - 1
3	Ashford University	San Diego, CA	No Oversight	Financial
4	Ashworth College	Norcross, Georgia	Resolved for School	Other
5	Atlanta Career Institute	Norcross, Georgia	Resolved for School	Academic
6	Brenau University	Gainesville, Georgia	No Oversight	Academic – 1; financial - 1
7	Capella University	Atlanta, Georgia	No Oversight	Academic – 2; Financial – 1; Other – 2

8	Chamberlain School of Nursing	Atlanta, Georgia	No Oversight	Academic
9	Clark Atlanta University	Atlanta, Georgia	No Oversight	Academic - 2
10	DeVry University	Atlanta, Georgia	Inquiry / Referral	Financial
11	Fortis College	Smyrna, Georgia	No Oversight / Policy	Academic -1; Financial – 1
12	Georgia Medical Institute	Norcross, Georgia	Inquiry / Referral	Financial
13	Legacy Health Holistic Institute	Stockbridge, Georgia	Resolved for student	Financial
14	Liberty University	Lynchburg, Virginia	No Oversight	Financial

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No.	Institution	Institution Address	Resolution	Type of Complaint
15	Medical Institute of Northeast Georgia	Braselton, Georgia	Withdrawn	Academic
16	Mercer University	Macon, Georgia	No Oversight	Academic
17	Morehouse College	Atlanta, Georgia	No Oversight	Financial
18	Phlebotomy Training Specialists	Atlanta, Georgia	Withdrawn	Academic
19	Reinhardt University	Waleska, Georgia	Resolved for School	Academic
20	South University	Savannah, Georgia	No Oversight	Financial – 3; Other - 2
21	Strayer University	Atlanta, Georgia	No Oversight	Academic – 1; Financial – 1; Other - 1
22	Trinity Medical Sciences University	Warner Robins and Roswell, Georgia	No Oversight	Academic

23	United Education Institute	Morrow, Georgia	No Oversight	Financial
24	University of Phoenix	Atlanta, Georgia	No Oversight	Financial
25	Walden University	Minneapolis, Minnesota	No Oversight	Academic
26	Walk of Faith	Albany, Georgia	No Oversight	Other

Summary

Type of Complaint:

Academic- 17

Financial- 15

Other- 8

Resolution:

School Resolved- 0

Resolved by GNPEC in support of school- 3

Resolved by GNPEC in support of student- 1

No Oversight by GNPEC – 32

Student Withdrew – 2

Inquiry/Referral - 2

Additional submissions reviewed:

Inquiries submitted / responded/referred – 9

Unknown institution – no student response - 4

Total submissions: 53