

FY 22 Complaint Records
(Complaints closed between July 1, 2021– June 30, 2022)

No.	Institution	Institution Address	Resolution	Type of Complaint
1	Advanced Medical Academy	Cartersville, GA	Withdrawn	Academic
2	Altierus Career College	Norcross, GA	Withdrawn	Academic
3	Ashworth College	Norcross, GA	School Resolved Inquiry/Referral Withdrawn	Academic – 1; Financial – 1; Other – 1; Academic – 1; Financial – 1; Other – 1; Academic – 1
4	Capella University	Minneapolis, MN	Inquiry/Referral	Other
5	Chamberlain University	Atlanta, GA	Inquiry/Referral	Financial
6	Clark Atlanta University	Atlanta, GA	School Resolved Inquiry/Referral Withdrawn	Other Other Other
7	DeVry – Keller Graduate	Decatur, GA	Inquiry/Referral	Academic

8	Elevate Hire Bootcamp	Mesa, AZ	No Oversight	Academic
9	Emory University	Atlanta, Georgia	No Oversight	Other
10	Fortis College	Smyrna, GA	Withdrawn	Academic
11	Guided Hands	Albany, GA	Withdrawn	Academic - 2
12	Gupton-Jones College of Funeral Service	Atlanta, GA	Inquiry / Referral	Financial
13	Institute of Medical Ultrasound	Atlanta, GA	Withdrawn	Other
14	South University	Savannah, GA	Inquiry/Referral School Resolved	Academic – 1; Other - 1 Financial

FY 21 Complaint Records
(Complaints closed between July 1, 2021 – June 30, 2022)

No.	Institution	Institution Address	Resolution	Type of Complaint
15	Spelman University	Atlanta, GA	Inquiry/Referral	Academic
16	Strayer University	Douglasville, GA Lilburn, GA Marietta, GA	School Resolved Withdrawn School Resolved; Withdrawn	Financial Academic Financial – 1; Financial - 1
17	Walden University	Minneapolis, MN	Withdrawn	Academic
18				
19				
20				
21				
22				

Summary

Type of Complaint:

Academic- 14

Financial- 8

Other- 9

Resolution:

School Resolved- 7

Resolved by GNPEC in support of school- 0

Resolved by GNPEC in support of student- 0

No Oversight by GNPEC –2

Student Withdrew –11

Inquiry/Referral -11

Additional submissions reviewed:

Inquiries submitted / responded/referred – 15

Total submissions: 46