

FY 16 Complaint Records
(Complaints closed between July 1, 2015 – June 30, 2016)

No.	Institution	Institution Address	Resolution	Type of Complaint
1.	SAE Institute of Technology/Atlanta	215 Peachtree Street, Suite 300 Atlanta GA 30303	Resolved by GNPEC in support of student	Other
2.	Helms Career Institute	3076 Riverside Drive Suite 700 Macon GA 31210	Resolved by GNPEC in support of school	Financial
3.	Strayer University/Morrow	3000 Corporate Center, Suite 100 Morrow GA 30260	School Resolved	Other
4.	Ashworth College	6625 The Corners Parkway Norcross GA 30092	School Resolved	Academic
5.	Ashworth College	6625 The Corners Parkway Norcross GA 30092	Resolved by GNPEC in support of student	Academic
6.	University of Phoenix/Online	1625 West Fountainhead Parkway Tempe AZ 85034	Resolved by GNPEC in support of school	Financial
7.	University of Atlanta	6455 E. Johns Crossing Suite 175 Johns Creek GA 30097	School Resolved	Other

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No.	Institution	Institution Address	Resolution	Type of Complaint
8	Fortis College	2108 Cobb Parkway Smyrna GA 30080	School Resolved	Academic & Financial
9.	CED Solutions	1640 Powers Ferry Road Building 6, Suite 300 Marietta GA 30067	School Resolved	Financial
10.	Genesis Career College/Dalton	1315 Abutment Road Dalton GA 30721	Student withdrew or discontinued complaint	Other
11.	South University	709 Mall Boulevard Savannah GA 31406	School Resolved	Academic & Financial
12.	Virginia College/Columbus	5601 Veterans Parkway Columbus GA 31904	Resolved by GNPEC in support of school	Other
13.	United Medical and Business Institute	1514 East Cleveland Avenue, Suite 113S East Point GA 30344	School Resolved	Other
14.	Ashworth College	6625 The Corners Parkway Norcross GA 30092	Resolved by GNPEC in support of school	Financial

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15.	Ashworth College	6625 The Corners Parkway Norcross GA 30092	School Resolved	Academic
16.	Everest Institute/Dekalb	2460 Wesley Chapel Road Decatur, GA 30035	Resolved by GNPEC in support of school	Financial
17.	Dental Staff School	3020 Roswell Road NE, Suite 100 Marietta GA 30062	School Resolved	Financial
18.	Ashworth College/ONLINE	6625 The Corners Parkway Norcross GA 30092	School Resolved	Other
19.	Ashworth College/ONLINE	6625 The Corners Parkway Norcross GA 30092	School Resolved	Academic
20.	ITT Technical Institute/Douglasville	5905 Stewart Parkway Douglasville GA 30135	Student withdrew or discontinued complaint	Financial
21.	Strayer University/Lithonia	3120 Stonecrest Boulevard Suite 200 Lithonia, GA 30038	School Resolved	Academic

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22.	DeVry University/Decatur	One West Court Square Suite 100 Decatur, GA 30030	School Resolved	Financial
23.	Saint Leo University/Online	33701 State Road 52 Saint Leo FL 33574-6665	School Resolved	Other
24.	Westwood College/Atlanta	231 Peachtree Street, N.E. Atlanta, GA 30303	Student withdrew or discontinued complaint	Financial
25.	DeVry University/Decatur	One West Court Square Suite 100 Decatur, GA 30030	Resolved by GNPEC in support of school	Financial
26.	South University	709 Mall Boulevard Savannah GA 31406	School Resolved	Academic
27.	LaGrange College	601 Broad Street LaGrange GA 30240	School Resolved	Academic
28.	Fortis College	2108 Cobb Parkway Smyrna GA 30080	Student withdrew or discontinued complaint	Academic

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29.	Beulah Heights University	892 Berne Street, S.E. Atlanta, GA 30316	Student withdrew or discontinued complaint	Financial
30.	Walden University	100 Washington Avenue, S Suite 900 Minneapolis, MN 55401	School Resolved	Financial
31.	Chamberlain College of Nursing/Atlanta	5775 Peachtree Dunwoody Road, Suite A-100 Atlanta, GA 30342	Student withdrew or discontinued complaint	Other
32.	Touch for Healing School of Massage	1645 Talking Rock Road Jasper, GA 30143	School Resolved	Other
33.	Atlanta Institute of Music and Media	2875 Breckinridge Blvd. Suite 700 Duluth, GA 30096	Student withdrew or discontinued complaint	Other
34.	Ashworth College	6625 The Corners Pkwy Suite 500 Norcross, GA 30092	School Resolved	Financial
35.	Ashworth College	6625 The Corners Pkwy Suite 500 Norcross, GA 30092	Resolved by GNPEC in support of school	Academic

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No.	Institution	Institution Address	Resolution	Type of Complaint
36.	Ashworth College	6625 The Corners Pkwy Suite 500 Norcross, GA 30092	School Resolved	Academic

Summary

Type of Complaint:

Academic- 11

Financial -14

Academic & Financial- 2

Other-11

Resolution:

School Resolved- 20

Resolved by GNPEC in support of school- 7

Resolved by GNPEC in support of student- 2

Student withdrew or discontinued complaint-7