FY 17 Complaint Records (Complaints closed between July 1, 2016 – June 30, 2017) Institution Type of Complaint No. **Institution Address** Resolution Resolved by GNPEC in Ashworth College 6625 The Corners Parkway Financial 1. Norcross, GA 30092 support of school Ashworth College 6625 The Corners Parkway School Resolved Financial 2. Norcross, GA 30092 Ashworth College School Resolved 3. 6625 The Corners Parkway Financial Norcross, GA 30092 Ashworth College 6625 The Corners Parkway School Resolved Financial 4. Norcross, GA 30092 Ashworth College 6625 The Corners Parkway School Resolved 5. Academic Norcross, GA 30092 Ashworth College 6625 The Corners Parkway School Resolved Other 6. Norcross, GA 30092 Brown College of 1100 Spring Street, N.W. Student withdrew or Academic & Financial 7. Court Reporting Suite 101 discontinued complaint Atlanta, GA 30309

FY 17 Complaint Records (Complaints closed between July 1, 2016 – June 30, 2017) Type of Complaint Institution No. **Institution Address** Resolution Resolved by GNPEC in Brown Mackie 4370 Peachtree Road, N.E. Academic College Atlanta, GA 30319 support of student Cambridge College of 5669 Peachtree Dunwoody **PENDING** 9. Academic Healthcare & Road Atlanta, GA 30342 Technology Resolved by GNPEC in Chamberlain College 1221 North Swift Road Academic 10. Addison, IL 60101 of Nursing/Addison support of school Chamberlain College 5775 Peachtree Dunwoody **PENDING** 11. Other of Nursing/Atlanta Road Atlanta, GA 30342 Chamberlain College Resolved by GNPEC in 5775 Peachtree Dunwoody 12. of Nursing/Atlanta Road support of school Atlanta, GA 30342 13. Columbia 100 Knowledge Drive **PENDING** Academic Suite 147 College/Fort Stewart Fort Stewart, GA 31314 Georgia Career 900 Flat Shoals Road School Resolved Financial 14. Conyers, GA 30094 Institute

FY 17 Complaint Records (Complaints closed between July 1, 2016 – June 30, 2017) Type of Complaint Institution No. **Institution Address** Resolution 15. Gwinnett 4230 Highway 29 Student withdrew or Other College/Lilburn Suite 11 discontinued complaint Lilburn, GA 30047 700 Martin Luther King, **PENDING** 16. Interdenominational Academic Theological Seminary Jr. Drive Atlanta, GA 30314 International School of 5600 Roswell Road, N.E. **PENDING** Other 17. Skin, Nailcare & Atlanta, GA 30342 Massage Therapy The Iron Yard 18. 115 Martin Luther King Resolved by GNPEC in Other Academy Jr., Drive, S.W. support of school Suite 400 Atlanta, GA 30303 ITT Technical 2065 ITT Tech Way Resolved by GNPEC in 19. Financial Kennesaw, GA 30144 Institute /Kennesaw support of student Life University 1269 Barclay Circle Resolved by GNPEC in 20. Financial Marietta, GA 30050 support of school National Trichology 9150 Peridot Way Resolved by GNPEC in Financial 21. **Training Institute** Stockbridge, GA 30281 support of school

FY 17 Complaint Records (Complaints closed between July 1, 2016 – June 30, 2017) Institution Type of Complaint **Institution Address** No. Resolution 9150 Peridot Way 22. National Trichology **PENDING** Financial **Training Institute** Stockbridge, GA 30281 New Horizon Medical Resolved by GNPEC in P. O. Box J Financial 23. 114 North Broad Street Institute/Winder support of school Winder, GA 30680 Palmetto School of 4497 Columbia Road Resolved by GNPEC in Financial & Academic 24. Career & Unit 9 support of student Augusta, GA 30907 Development/Augusta Palmetto School of 25. 11215 Abercorn Street School Resolved Financial Career & Suite 7 Development/Savannah Savannah, GA 31210 33701 State Road 52 School Resolved Saint Leo Financial 26. Saint Leo, FL 33574-6665 University/Online School Resolved 27. SCAD/Atlanta 622 Drayton Street Other Savannah, GA 31401 South University School Resolved 200 Stephenson Avenue Financial 28. Suite 201 Savannah, GA 31405

FY 17 Complaint Records (Complaints closed between July 1, 2016 – June 30, 2017) Type of Complaint Institution No. **Institution Address** Resolution South University 200 Stephenson Avenue Resolved by GNPEC in Academic 29. Suite 201 support of student Savannah, GA 31405 Resolved by GNPEC in 3120 Stonecrest Boulevard Financial 30. Strayer Suite 200 support of school University/Lithonia Lithonia, GA 30338 31. Strayer 3120 Stonecrest Boulevard Student withdrew or Academic University/Lithonia Suite 200 discontinued complaint Lithonia, GA 30338 Student withdrew or 32. Strayer 3000 Corporate Center Academic University/Morrow Suite 100 discontinued complaint Morrow, GA 30260 2855 Rolling Pin Lane Resolved by GNPEC in 33. **Underwood University** Other Suwanee, GA 30024 support of school United Education 1564 Southlake Parkway Student withdrew or Financial 34. Morrow, GA 30260 Institute discontinued complaint University of 1625 West Fountainhead Resolved by GNPEC in Financial 35. Phoenix/Online Parkway support of school Tempe, AZ 85034

FY 17 Complaint Records (Complaints closed between July 1, 2016 – June 30, 2017)				
No.	Institution	Institution Address	Resolution	Type of Complaint
36.	University of Phoenix/Online	1625 West Fountainhead Parkway Tempe, AZ 85034	School Resolved	Other
37.	Virginia College/Savannah	14045 Abercorn Street Suite 1503 Savannah, GA 31419	School Resolved	Other

Summary

Type of Complaint:

Academic-9

Financial - 16

Academic & Financial- 2

Other- 10

Resolution:

School Resolved - 12

Resolved by GNPEC in support of school - 10

Resolved by GNPEC in support of student - 4

Student withdrew or discontinued complaint -5

Pending – 6