

FY 17 Complaint Records
(Complaints closed between July 1, 2016 – June 30, 2017)

No.	Institution	Institution Address	Resolution	Type of Complaint
1.	Ashworth College	6625 The Corners Parkway Norcross, GA 30092	Resolved by GNPEC in support of school	Financial
2.	Ashworth College	6625 The Corners Parkway Norcross, GA 30092	School Resolved	Financial
3.	Ashworth College	6625 The Corners Parkway Norcross, GA 30092	School Resolved	Financial
4.	Ashworth College	6625 The Corners Parkway Norcross, GA 30092	School Resolved	Financial
5.	Ashworth College	6625 The Corners Parkway Norcross, GA 30092	School Resolved	Academic
6.	Ashworth College	6625 The Corners Parkway Norcross, GA 30092	School Resolved	Other
7.	Brown College of Court Reporting	1100 Spring Street, N.W. Suite 101 Atlanta, GA 30309	Student withdrew or discontinued complaint	Academic & Financial

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No.	Institution	Institution Address	Resolution	Type of Complaint
8	Brown Mackie College	4370 Peachtree Road, N.E. Atlanta, GA 30319	Resolved by GNPEC in support of student	Academic
9.	Cambridge College of Healthcare & Technology	5669 Peachtree Dunwoody Road Atlanta, GA 30342	PENDING	Academic
10.	Chamberlain College of Nursing/Addison	1221 North Swift Road Addison, IL 60101	Resolved by GNPEC in support of school	Academic
11.	Chamberlain College of Nursing/Atlanta	5775 Peachtree Dunwoody Road Atlanta, GA 30342	PENDING	Other
12.	Chamberlain College of Nursing/Atlanta	5775 Peachtree Dunwoody Road Atlanta, GA 30342	Resolved by GNPEC in support of school	.
13.	Columbia College/Fort Stewart	100 Knowledge Drive Suite 147 Fort Stewart, GA 31314	PENDING	Academic
14.	Georgia Career Institute	900 Flat Shoals Road Conyers, GA 30094	School Resolved	Financial

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15.	Gwinnett College/Lilburn	4230 Highway 29 Suite 11 Lilburn, GA 30047	Student withdrew or discontinued complaint	Other
16.	Interdenominational Theological Seminary	700 Martin Luther King, Jr. Drive Atlanta, GA 30314	PENDING	Academic
17.	International School of Skin, Nailcare & Massage Therapy	5600 Roswell Road, N.E. Atlanta, GA 30342	PENDING	Other
18.	The Iron Yard Academy	115 Martin Luther King Jr., Drive, S.W. Suite 400 Atlanta, GA 30303	Resolved by GNPEC in support of school	Other
19.	ITT Technical Institute /Kennesaw	2065 ITT Tech Way Kennesaw, GA 30144	Resolved by GNPEC in support of student	Financial
20.	Life University	1269 Barclay Circle Marietta, GA 30050	Resolved by GNPEC in support of school	Financial
21.	National Trichology Training Institute	9150 Peridot Way Stockbridge, GA 30281	Resolved by GNPEC in support of school	Financial

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22.	National Trichology Training Institute	9150 Peridot Way Stockbridge, GA 30281	PENDING	Financial
23.	New Horizon Medical Institute/Winder	P. O. Box J 114 North Broad Street Winder, GA 30680	Resolved by GNPEC in support of school	Financial
24.	Palmetto School of Career & Development/Augusta	4497 Columbia Road Unit 9 Augusta, GA 30907	Resolved by GNPEC in support of student	Financial & Academic
25.	Palmetto School of Career & Development/Savannah	11215 Abercorn Street Suite 7 Savannah, GA 31210	School Resolved	Financial
26.	Saint Leo University/Online	33701 State Road 52 Saint Leo, FL 33574-6665	School Resolved	Financial
27.	SCAD/Atlanta	622 Drayton Street Savannah, GA 31401	School Resolved	Other
28.	South University	200 Stephenson Avenue Suite 201 Savannah, GA 31405	School Resolved	Financial

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29.	South University	200 Stephenson Avenue Suite 201 Savannah, GA 31405	Resolved by GNPEC in support of student	Academic
30.	Strayer University/Lithonia	3120 Stonecrest Boulevard Suite 200 Lithonia, GA 30338	Resolved by GNPEC in support of school	Financial
31.	Strayer University/Lithonia	3120 Stonecrest Boulevard Suite 200 Lithonia, GA 30338	Student withdrew or discontinued complaint	Academic
32.	Strayer University/Morrow	3000 Corporate Center Suite 100 Morrow, GA 30260	Student withdrew or discontinued complaint	Academic
33.	Underwood University	2855 Rolling Pin Lane Suwanee, GA 30024	Resolved by GNPEC in support of school	Other
34.	United Education Institute	1564 Southlake Parkway Morrow, GA 30260	Student withdrew or discontinued complaint	Financial
35.	University of Phoenix/Online	1625 West Fountainhead Parkway Tempe, AZ 85034	Resolved by GNPEC in support of school	Financial

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36.	University of Phoenix/Online	1625 West Fountainhead Parkway Tempe, AZ 85034	School Resolved	Other
37.	Virginia College/Savannah	14045 Abercorn Street Suite 1503 Savannah, GA 31419	School Resolved	Other

Summary

Type of Complaint:

Academic- 9

Financial - 16

Academic & Financial- 2

Other- 10

Resolution:

School Resolved - 12

Resolved by GNPEC in support of school - 10

Resolved by GNPEC in support of student - 4

Student withdrew or discontinued complaint – 5

Pending – 6